

## NOTICE

### Public Internet Services through International Satellite Providers Security Requirements

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ictQATAR has been made aware that organizations and persons in Qatar are purchasing public Internet services from international satellite providers who do not have a telecommunications license issued by ictQATAR, and may be offering services in Qatar that are not secure or protected.

All publicly licensed telecommunications operators in Qatar are required under the Telecommunications Law 34 of 2006 to ensure customer communications are secure and protected, and service provision and business operations are in line with the requirements of security authorities in Qatar. These Licensees also have obligations to customers concerning quality of service and pricing that are regulated by ictQATAR.

If an organization or person is using Internet services provided by an international satellite provider, they should be aware that this is unlicensed and unauthorized telecommunications service provision in Qatar. They should also be aware that satellite Internet services do not always have the usefulness and performance characteristics of a high-speed broadband internet services provided by a local provider over a dedicated fibre optic network in Qatar.

As the telecommunications regulatory authority in Qatar, ictQATAR advises organizations and individuals to choose a publicly licensed Internet service provider in Qatar such as QTel or Vodafone that is subject to licensing requirements and Qatari laws.

In doing so, Internet communications will be secure and protected, and any problems with the service will be dealt with by a locally licensed telecommunications service provider who is required by ictQATAR to provide a continuous high-quality internet service.

For more information about unauthorized or illegal internet services in Qatar, please email: [consumervoice@ict.gov.qa](mailto:consumervoice@ict.gov.qa)