

Qtel Service Tariff No. 101 Corporate Private Line Services

Version: 1.0

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1. Application of Tariff

- 1.1 This tariff is neither a special promotion nor a readjustment.
- 1.2 This tariff will be effective as of the date established in this tariff and will automatically cease being effective if Qtel publishes a new tariff for this service or publishes notification on its webpage that this tariff is no longer effective.
- 1.3 From time to time Qtel may publish promotions and readjustments on its webpage or by other means. Such promotions and readjustments will modify this tariff as specified by Qtel as of the date Qtel publishes such promotions or readjustments.
- 1.4 This Service Tariff governs the provision of Corporate Private Line Services. Additional terms and conditions, including technical conditions specific service configurations or other matters may be contained in the Service Agreement, which is signed by the parties.

2. Definitions:

- 2.1 Demarcation point – the point of interface between the Subscriber-managed equipment and the Qtel-managed equipment. The Demarcation point is also referred to as the “Service Access Point” (SAP).
- 2.2 Destination Point– The other end of a private line circuit, either in a foreign country or elsewhere in Qatar.
- 2.3 Distant Terminal – The foreign telecommunications facility where the International Circuit terminates.
- 2.4 Doha Terminal – The Qtel facility at which access is provided to its international circuits.
- 2.5 DOHAPAK – Qtel’s X.25, X.28, X.32 packet switched data network.
- 2.6 DDN – Qtel’s Digital Data Network.
- 2.7 International private leased circuits (IPLC) – dedicated digital circuits connecting a location in Qatar with an international location.
- 2.8 Local Area Network (LAN) – a network covering a small geographic area such as a home, office, or group of buildings.
- 2.9 Monthly Rental Fee – The monthly fees identified in this Tariff.
- 2.10 Qtel - Qatar Telecom (Q.S.C)
- 2.11 Service – Domestic and international private telecommunications services provided using Qtel’s landline facilities.
- 2.12 Subscriber –The person or entity that enters into an agreement with Qtel to receive and pay for Service.



2.13 User – The natural person who actually uses the service.

3. General

- 3.1 **Commencement of Service:** The Service shall commence on the date of installation and commissioning of the domestic and/or international circuits and shall continue to be in force until terminated by either party in accordance with the provisions of this Tariff and the Service Agreement
- 3.2 **Minimum Service Period:** Unless otherwise stated in the Service Agreement the initial term for the Service is three (3) months from the date of Commencement of Service. Termination of service prior to the end of the minimum service period will result in liability for charges for the full three month period.
- 3.3 **Responsibility for Service:** Qtel is responsible for service only up to the Demarcation Point and shall not be responsible for any quality of service, continuity of service or other matters impacted by subscriber cabling, equipment or other facilities on the subscriber's side of the Demarcation Point.

4. International Private Leased Circuits (IPLC):

- 4.1 **Allocation and Access:** In conjunction with the operator of the Distant Terminal Qtel shall allocate and reserve for the exclusive use of the Subscriber the Circuit for two-way transmission between Doha and the Destination Point according to the mode of usage and for the hours and period stated in the Service Agreement.
- 4.1.1 Access to the Circuit at Doha Terminal shall be provided by Qtel in accordance with the terms of this Tariff and at the Distant Terminal pursuant to arrangements made or to be made between the Subscriber and the operator of the Distant Terminal.
- 4.1.2 The hours and period of Service, mode of usage, rental and accounting procedure of the Circuit shall be in accordance with the terms as the parties may agree.
- 4.2 **Connection to the circuit:**
- 4.2.1 The Subscriber shall bear all the costs of connection of the circuit at each terminal by landline or otherwise to the Subscriber's corresponding premises and shall provide at its own cost all communication equipment and ancillary devices necessary for its use of the circuit.
- 4.2.2 The Connection of the circuit at the Doha Terminal shall be restricted to Qtel type-approved equipment and devices and to such internal networking as Qtel, prior to any connection, may approve in writing.
- 4.2.3 Connection to public switched telephone network is strictly prohibited.
- 4.2.4 The Subscriber hereby undertakes not to connect or permit to be connected to any Terminal of the circuit any equipment, apparatus or device which causes or is likely to cause damage to or interference with the circuit or any terminal thereof and to allow at all reasonable times access to the Subscriber's premises by any authorized representative of Qtel for the purpose of inspecting the equipment, apparatus and devices therein.



- 4.3 Availability of the circuit: Qtel shall use its best endeavors to ensure that the circuit shall be available to the Subscriber at the mode and for the hours and period stated in the Service Agreement provided, however, that nothing herein shall be construed as a guarantee or warranty that the circuit will be in continuous operation either in accordance with the mode, or for the hours and/or the period stated in the Agreement or at all.
- 4.4 Discontinuation: Qtel reserves the right to discontinue the circuit temporarily or permanently if the use of the circuit, in Qtel's sole judgment, is causing or is likely to cause substantial impairment to Qtel's regular public services and in any such case Qtel shall give the Subscriber the maximum length of notice, practicable in the prevailing circumstances, of any intended discontinuation of the circuit under this clause. No rental shall be paid for the period of such discontinuation.
- 4.5 Use of the circuit: The Subscriber shall use the circuit only for purposes strictly relating in all respects to its business and in particular the Subscriber shall not use or allow the use of the circuit to provide unlicensed telecommunications services or for any other unlawful activity.
- 4.6 Rental:
- 4.6.1 In consideration for providing the circuit to the Subscriber at the Doha Terminal the Subscriber shall pay to Qtel the applicable charges as expressed herein at the times and in the manner expressed in the Service Agreement.
- 4.6.2 Qtel reserves the right to increase the rental at any time provided that Qtel delivers to Subscriber written notice of any such increase at least 30 days prior to the effective date thereof.
- 4.7 Assignment: The Subscriber shall not assign; transfer sublet, charge or otherwise part of any of its rights and obligations under the Service Agreement without the prior written consent of Qtel, which will not be withheld unreasonably.

5. Applicable Rates:

5.1 International Private Line Half-Circuits

Bandwidth	Half Circuit – GCC Monthly Rental Fees in QR	Half Circuit – rest of the world Monthly Rental Fees in QR
64 Kbps	4300	5590
128 Kbps	6700	8710
256 Kbps	10500	13650
512 Kbps	16400	21320
1024 Kbps	24600	31980
2 Mbps	36900	47970
4 Mbps	55400	72020
8 Mbps	83100	108030
16 Mbps	124700	162110
34 Mbps	199500	259350
45 Mbps	359100	466830
155 Mbps	808000	1050400
STM 2	1212000	1575600



STM 4	1818000	2363400
STM 8	2727000	3545100
STM 16	4090500	5317650

- 5.2 International Private Line Whole Circuits are available at the above half-circuit rates plus charges equal to the applicable rate for the foreign half circuit and any necessary foreign national circuits multiplied by a factor of 1.15.
- 5.3 Qatar Local Loop charges– covers domestic connection in Qatar between the Subscriber’s location and Qtel’s Doha Terminal.

Bandwidth	Connection fees in QR	Monthly fees in QR Distance 0-10 Kms	Monthly fees in QR Distance 11-20 Kms	Monthly fees in QR Distance 21-30 Kms	Monthly fees in QR Distance 31-40 Kms	Monthly fees in QR Distance 41-50 Mbps	Monthly fees in QR Distance 51 Kms & above
64 Kbps	950	858	938	1008	1008	1158	1758
128 Kbps	950	1128	1238	1328	1438	1528	2328
256 Kbps	1700	2160	2360	2510	2710	2860	4260
512 Kbps	2200	3120	3440	4320	6720	6720	2200
1024 Kbps	2400	3770	4070	4470	4870	5370	8370
2 Mbps	2500	4570	5070	5520	6040	6500	10400
4 Mbps	5000	7140	7840	8340	8980	10680	14200
8 Mbps	5000	8280	9220	9780	10564	12318	16816
16 Mbps	5000	9876	11157	11796	12782	13086	20478
34 Mbps	5000	14778	17086	17988	19593	21657	31727
45 Mbps	5000	24308	28623	30026	32835	35354	53597
155 Mbps	5000	56368	67431	70522	77381	81430	127165

5.4 Discount Schedule:

- 5.4.1 A discount of up to 50% will be offered to Subscribers that meet certain measurable parameters based on revenue commitment and contract duration.

6. Digital Data Network (DDN) Service prices

- 6.1 Service Description: Qtel’s DDN Service allows connection in Qatar between two or more Subscriber Locations.



6.2 Rates:

Bandwidth	Connection fees in QR	Monthly fees in QR Distance 0-10 Kms	Monthly fees in QR Distance 11-20 Kms	Monthly fees in QR Distance 21-30 Kms	Monthly fees in QR Distance 31-40 Kms	Monthly fees in QR Distance 41-50 Mbps	Monthly fees in QR Distance 51 Kms & above
64 Kbps	1900	1266	1346	1416	1496	1566	2166
128 Kbps	1900	1656	1766	1856	1966	2056	2856
192 Kbps	2400	2840	2940	3140	3390	3540	4540
256 Kbps	2400	3270	3470	3620	3820	3970	5370
384 Kbps	4000	3810	4060	4260	4510	4710	6510
512 Kbps	4400	4440	4760	5040	5360	5640	8040
768 Kbps	4600	4840	5090	5390	5740	5990	8490
1024 Kbps	5000	5240	5540	5940	6340	6840	9840
1536 Kbps	5000	5760	6240	6660	7140	7560	11160
2 Mbps	5000	6190	6690	7140	7660	8120	12020
4 Mbps	5000	7140	7840	8340	8980	9400	14200
8 Mbps	5000	8280	9220	9780	10564	10936	16816
16 Mbps	5000	9876	11152	11796	12782	13086	20478
34 Mbps	5000	14778	17086	17988	19593	21657	31727
155 Mbps	5000	56368	67431	70522	77381	81430	106084

6.3 Charges for change of service: QR 950 (one time)

7. DOHAPAK

7.1 Service Description: DOHAPACK is a X.25, X.28 and X.32 data switching connection offered by Qtel through dial-up and dedicated circuit.

7.2 Connection rates:

Access type	Connection type	Bandwidth	Access fees in QR
Dial-up	X.28	300 bps 1200 bps 2400 bps	50 for NUI
	X.32	2400 bps 4800 bps 9600 bps	
Dedicated	X.28	1200 bps 2400 bps	200
		9600 bps	700
		X.25	2400 bps 4800 bps 9600 bps
	64 Kbps		950

7.3 Charge per NUI (Network Identification) for dial-up: QR 20



7.4 Usage rates (duration rates):

Access type	Connection type	Virtual circuit type	Bandwidth	Duration charges in QR			Call set-up per call in QR	Port access per minute in QR
				Local	GCC	Others		
Dial-up	X.28	-	300bps-2400 bps	0.02	0.10	0.45	-	0.15
	X.32		2400bps-9600 bps					0.20
	X.28		1200bps-2400bps					-
Dedicated	X.25	SVC without fast select	2400 bps	0.02	0.10	0.45	0.10	-
			4800 bps					
	X.25	SVC with fast select	9600 bps	-	-	-	-	-
			64 Kbps					
	X.25	PVC	2400 bps	150	500	2,500	-	-
			4800 bps					
		9600 bps						
		64 Kbps						

7.5 Usage rates (volume rates):

Access type	Connection type	Virtual circuit type	Bandwidth	Volume charges in QR			Call set-up per call in QR	Port access per minute in QR
				Local	GCC	Others		
Dial-up	X.28	-	300bps-2400 bps	0.003	0.018	0.035	-	0.15
	X.32		2400bps-9600 bps					0.20
	X.28		1200bps-2400bps					-
Dedicated	X.25	SVC without fast select	2400 bps	0.003	0.018	0.035	0.10	-
			4800 bps					
	X.25	SVC with fast select	9600 bps	0.10	0.50	1.00	-	-
			64 Kbps					
	X.25	PVC	2400 bps	0.003	0.018	0.035	-	-
			4800 bps					
		9600 bps						
		64 Kbps						

End of Tariff No. 101

